

IR Payments Live APAC 2018 – Agenda

8:00	<i>Registration</i>	
8:30	Welcome & Introduction – Jamie Pearson (Product manager)	
9:30	Root cause Troubleshooting with Prognosis – Sifi Chen & Junaidy Laures (Senior solution engineers)	
	Learn fundamental Prognosis architecture, best practices, and tips & tricks that will quickly have you leverage Prognosis like a pro.	
10:30	<i>Break/networking/meet the experts</i>	
10:45	Enhanced alerting in Prognosis – Wong Rustandi (Senior product owner)	
	Discover the best ways to utilize Prognosis to identify the root cause of system-impacting issues.	
12:15	<i>Break/Lunch</i>	
1:30	Customer use cases	
2:00	Prognosis web application and PQL overview - Budi Jap (Development Manager)	
	A high-level introduction of the web application and PQL (Prognosis query language). Find out how you can apply to these powerful tools to your business challenges.	
3:00	<i>Break/networking</i>	
3:15	Payments & Infrastructure: Roadmap and Q&A – Jamie Pearson	
	The product manager will present what's new including advanced analytics, big data, future directions for Prognosis and how it will benefit your business.	
4.15	Event Close	
4.20	<i>Drinks</i>	